



## Frequently Asked Questions

With the transition from in-person to a virtual conference, Friends of Recovery – New York hopes to address some of your questions leading up to our dynamic Recovery Conference, October 17-19.

### REGISTRATION

- **How do I register? What are the registration rates?**
  - Register via this link <https://app.donorview.com/m4Vrw> or text “263” to +15182174646 to have the registration link directly sent to your mobile device.
  - There are two options for attending the conference. You can choose to attend the conference with a Full Virtual registration, where you will have access to a choice of sessions across the three days. You can also opt to attend through a One-Track Virtual registration of pre-selected sessions on Monday and Tuesday. More information is available below.
- **Can I register for only one day?**
  - Unfortunately, no. Your purchase allows you to participate in the conference as much as you would like. You can opt to attend for one day, but the price will remain the same.
- **What is the cancellation policy of the conference?**
  - Since the conference is not being canceled, just changed to a virtual platform, refunds will **not** be available for registrants who choose not to attend the event (no-shows). If you are unable to attend, you may send an alternate to the event without additional charge, but you must email [events@for-ny.org](mailto:events@for-ny.org) **prior** to the conference with the individual’s name and email address.
- **When is the registration deadline?**
  - All payments must be received before October 8, 2021.
- **When must payment be received?**
  - **NO LATER THAN** October 8, 2021.
- **What forms of payment do you accept?**
  - We accept both credit card (MasterCard & Visa only) and check. To pay by check, since payments must be received by October 8, please email Debbie Brosen at ([dbrosen@for-ny.org](mailto:dbrosen@for-ny.org)) to make arrangements with her. The check should be made payable to Friends of Recovery – NY with Conference Registration noted in the memo, and mailed to Friends of Recovery – New York, ATTN: Conference Registration, 1529 Western Ave., Albany, NY 12203.
- **Does this registration include accommodations?**
  - This year’s conference is virtual. Please feel free to join us from wherever you choose – no hotels necessary!

- **Does this registration include registration to the Pre-Conference?**
  - For Full Virtual registration, yes. Your registration includes joining us on Sunday, October 17<sup>th</sup> for our Youth and Family Day.
- **What does this Conference Registration Include?**
  - One-track Conference registration includes a singular track of pre-selected sessions with all plenary, keynote, and Morning Movement sessions on Monday & Tuesday only.
  - Full Conference registration gives you access to choose among all three tracks, allowing you to choose which sessions you want to attend. You also gain access to our entire Youth and Family programming on Sunday.
- **What happens after I register? Do I receive a confirmation or any other information?**
  - Yes. You will receive an email acknowledgment confirming your registration.
  - You will receive links to view the conference approximately one day before the conference begins.

## SPONSORS & EXHIBITORS

- **How can I become an exhibitor or sponsor for this event?**
  - Download [this packet](#) or contact Jeff Watson directly at 518-487-4395 ext. 19 or email [jwatson@for-ny.org](mailto:jwatson@for-ny.org).
- **Can I advertise in the conference program?**
  - Contact Jeff Watson at [jwatson@for-ny.org](mailto:jwatson@for-ny.org) for more information about program advertising.

## MISCELLANEOUS

- **How do I receive credits?**
  - There will two types of credits available to you, one for each discipline: Peer Professional credits from NYCB (CARC/CRPA) and Clinical credits from OASAS (CASAC, CPP, CPS). A check off form will be sent to you before the conference.
    - **Step 1 – VERIFY YOUR ATTENDANCE** - Please make sure you sign into each workshop that you attend by typing your name and the type of credits you are seeking in the chat. This year, attendance and session evaluation will be collected via survey (e.g. Microsoft or Google Forms). All attendees will be provided a link for the survey in the chat, with reminders throughout the session to click the link for attendance verification and evaluation.
    - **Step 2 – SEND IN YOUR FORM(S)** - Please check off, on your form(s) which workshops you attended and email the completed form(s) to [tknorr@for-ny.org](mailto:tknorr@for-ny.org). A certificate will be issued to you via email after verification of your attendance (see above) has been completed.
- **What do I wear to the conference?**
  - The conference is business casual and comfortable attire. Please note that sessions will be recorded, so be mindful of what your camera can see (including your background).
- **My question is not listed here. Whom do I contact?**
  - For registration questions, please email [events@for-ny.org](mailto:events@for-ny.org) or call 518-487-4395.